



August 2013

Dear Health Care Provider:

I am writing to inform you that Sanofi Pasteur is currently unable to meet market demand for several products following a delay in the release of new lots. This delay resulted from an anomaly identified during a routine test procedure of one of the filling lines. Since a repeat test is required, all products from that filling line are delayed and include **Adacel**^{®a} vials, **DAPTACEL**^{®b}, and **Pentacel**^{®c} vaccines, as well as **TUBERSOL**^{®d} Diagnostic Antigen. These products are either out of stock or on allocation to manage the limited remaining supply.

We are working to resolve the issue by mid-October 2013 and are taking the necessary steps to assure the quality of our products. It is important to note that all products released for distribution to the market passed all required tests, and there are no known safety issues with these products.

We understand that this is disappointing news, and we thank you, our valued customer, for your commitment to Sanofi Pasteur. We recognize the challenges that health care providers, patients, and parents face when there are limited supplies of vaccine. Sanofi Pasteur is working tirelessly to help meet our customers' needs for our vaccines.

Sanofi Pasteur has a decades-long history of protecting public health through its vaccines. The development and production of high quality, safe and effective vaccines and biological products remains Sanofi Pasteur's highest priority.

Thank you for your understanding and we look forward to continuing to partner with you for your immunization needs.

Should you have any questions or require additional information, please contact your sales representative, or reach out to our customer account representatives at **1-800-VACCINE** (1-800-822-2463).

Sincerely,

A handwritten signature in dark ink, appearing to read "Will Averbeck".

William Averbeck
Vice President, Marketing US

^a Adacel (Tetanus Toxoid, Reduced Diphtheria Toxoid and Acellular Pertussis Vaccine Adsorbed).

^b DAPTACEL (Diphtheria and Tetanus Toxoids and Acellular Pertussis Vaccine Adsorbed).

^c Pentacel (Diphtheria and Tetanus Toxoids and Acellular Pertussis Adsorbed, Inactivated Poliovirus and Haemophilus b Conjugate [Tetanus Toxoid Conjugate] Vaccine).

^d TUBERSOL (Tuberculin Purified Protein Derivative [Mantoux]).

Pentacel vaccine is manufactured by Sanofi Pasteur Limited and Sanofi Pasteur SA and distributed by Sanofi Pasteur Inc.

DAPTACEL vaccine and TUBERSOL Diagnostic Antigen are manufactured by Sanofi Pasteur Limited and distributed by Sanofi Pasteur Inc.

Adacel vaccine is manufactured by Sanofi Pasteur SA and distributed by Sanofi Pasteur Inc.